

## FOR IMMEDIATE RELEASE

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### Open Public Survey

This is an opportunity for Lima residents to shape the future of Lima! The City of Lima is conducting an open survey through April 17th, 2023.

Community participation is very important. Feedback from the survey will direct the plans and decision making for the City of Lima. Use the links below and to create an account:

English version – <https://polco.us/lima23ope>

Spanish version - <https://polco.us/lima23ops>

Why do respondents need to create an account? Account creation ensures no one else responds on the user's behalf. Responses are confidential and no personal information will be shared. This also provides users with an opportunity to be notified when there are additional opportunities for community input.

If Lima residents already received a survey invitation in the mail, it is important that they complete the mailed version rather than the open participation survey.

Residents with questions about the survey may contact Jessica Begonia by phone at (419) 223-7284 or by email at [Jessica.begonia@cityhall.lima.oh.us](mailto:Jessica.begonia@cityhall.lima.oh.us).

*About The National Community Survey™ (The NCS™): The NCS was among the first scientific surveys developed to gather resident opinion on a range of community issues, and has been used in more than 350 jurisdictions across 46 states. The NCS is a cost-effective survey of resident opinion and an important benchmarking tool that allows for comparison among communities. Communities using The NCS have reported that the tool improved service delivery, strengthened communications with community stakeholders and helped leaders identify clear priorities for use in strategic planning and budget setting. The NCS is the only resident survey endorsed by the International City/County Management Association and the National League of Cities.*

*About Polco: ([www.polco.us](http://www.polco.us)) Polco was developed to quickly deploy and analyze surveys online, providing the agility to gather critical information from community stakeholders throughout the nation. Polco created tools for governments, economic development organizations and nonprofits to measure community livability. Respondents to The NCS are asked to join the City's Polco panel to see the survey results and continue to engage with the city on future research.*